



THE UNIVERSITY OF TEXAS  
OF THE PERMIAN BASIN



FALCON FEEDBACK FORM

The University of Texas of the Permian Basin values your opinion regarding the quality of services we offer. Your feedback can help us better meet your needs. This form may also be used to compliment those individuals who provide excellent customer service. Please answer the questions on the back of this card and express any compliments, concerns or suggestions for improvement. Thank you.

Please check if you would like to have a department representative contact you.

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Phone: \_\_\_\_\_

E-mail: \_\_\_\_\_

Type of Feedback:

Compliment       Concern       Suggestion



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Please check all that apply. I am a:

\_\_\_\_\_ student    \_\_\_\_\_ faculty    \_\_\_\_\_ staff    \_\_\_\_\_ visitor

Rank from 1 through 5 where applicable, with a range between  
1 = strongly agree and 5 = strongly disagree.

I was treated in a courteous manner.	1	2	3	4	5
The assistance I received was prompt.	1	2	3	4	5
My questions were answered quickly, clearly, and accurately.	1	2	3	4	5
Staff members went out of their way to assist me.	1	2	3	4	5
I was satisfied with the overall service provided.	1	2	3	4	5

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