FALCON DINING CAMPUS PLAN OVERVIEW

ASSOCIATE TRAINING
ServSafe COVID-19 safety training for both managers and food handlers.

Ongoing trainings will be covered at pre-shift meetings and provide the most up-to-date procedures.

Close coordination with local health departments on best practices.

Working through its purchasing company, FoodBuy, Chartwells will ensure that vendors follow similar safety protocol for their drivers and other associates and, delivery drivers will be discouraged from entering buildings and required to wear masks.

Associate training to cover all COVID-19 policy changes including:

- Mask, hand wash and glove requirements
- Tobacco & cell use policies
- Cell phone use policy
- Cough and sneeze etiquette
- Guest interactions
- Cleaning policies and procedure changes
- Social distancing expectations of associates
- Symptoms/temperature checks process

RESIDENTIAL: TIER 2 MID SOCIAL DISTANCE

<table>
<thead>
<tr>
<th>EXPERIENCE</th>
<th>CHANGE</th>
<th>MODIFICATION</th>
</tr>
</thead>
<tbody>
<tr>
<td>DINING ROOM</td>
<td>Open with restriction</td>
<td>Tables arranged for social distancing, cleaning every 30 minutes</td>
</tr>
<tr>
<td>FOOD STATIONS</td>
<td>No self-serve</td>
<td>Associates serve pre-packaged for take-out or at pick-up window for dine-in</td>
</tr>
<tr>
<td>BEVERAGE</td>
<td>Limited fountain</td>
<td>Single use cups only. Beverage station sanitized every 30 minutes</td>
</tr>
<tr>
<td>DISHWARE</td>
<td>Support take-away service</td>
<td>To-go packaging for take-out, dine-in dishware served to guests</td>
</tr>
<tr>
<td>FLATWARE</td>
<td>Used but protected</td>
<td>Handed out by associate, not self-serve</td>
</tr>
</tbody>
</table>

RETAIL: TIER 2 MID SOCIAL DISTANCE

<table>
<thead>
<tr>
<th>EXPERIENCE</th>
<th>CHANGE</th>
<th>MODIFICATION</th>
</tr>
</thead>
<tbody>
<tr>
<td>SEATING</td>
<td>All retail locations will be take-out only</td>
<td>Items packaged to go including condiments</td>
</tr>
<tr>
<td>BEVERAGE</td>
<td>Bottles</td>
<td>Associates serve at pick-up window</td>
</tr>
</tbody>
</table>

CATERING: TIER 2 MID SOCIAL DISTANCE

<table>
<thead>
<tr>
<th>EXPERIENCE</th>
<th>CHANGE</th>
</tr>
</thead>
<tbody>
<tr>
<td>MEALS</td>
<td>All meals/buffets are attendant served. Pre-ordered meals available.</td>
</tr>
<tr>
<td>BEVERAGE</td>
<td>Beverages are attendant served or for drop off only</td>
</tr>
<tr>
<td>DINNERWARE</td>
<td>Disposable dinnerware and wrapped cutlery</td>
</tr>
<tr>
<td>SANITATION CONTROLS</td>
<td>Sneeze guards, chafer and platter dome covers, hand sanitizer</td>
</tr>
<tr>
<td>SERVERS</td>
<td>Change gloves every 30 minutes, must wear mask</td>
</tr>
<tr>
<td>SERVICE</td>
<td>Attendant served buffets, contactless catering</td>
</tr>
</tbody>
</table>
**Dining Hours of Operation**

**FALCON CAFÉ**

Mon - Fri: 7:00am – 8:00pm
Sat - Sun: 11:00am - 7:00pm

Closes Daily for Disinfection:
10:30am – 11:00am
4:00pm – 4:30pm

**MARKET AT MESA**

2nd Floor in the MESA building

Mon - Thur: 7:00am - 6:00pm
Fri: 7:00am - 12:00pm
Sat - Sun: CLOSED

**Freddy’s Food Court**

at the Student Activity Center

**MARKET AT FREDDY’S**

Mon - Thu: 7:00am - 3:00pm
Fri - Sun: CLOSED

**ON THE GO**

Mon – Thu: 8:00am – 3:00pm &
5:00pm – 7:00pm
Fri: 8:00am - 12:00pm
Sat – Sun: Closed

**SMASH’D**

Mon – Fri: 10:30am - 3:00pm &
5:00pm – 8:00pm

**BURGER 452**

Mon – Fri: 10:30am - 3:00pm &
5:00pm – 8:00pm

*Note: these hours are subject to change depending on classes held in SAC lobby.*
INTERACTIVE MAP AVAILABLE AT:
https://dineoncampus.com/utpb/interactive-campus-map